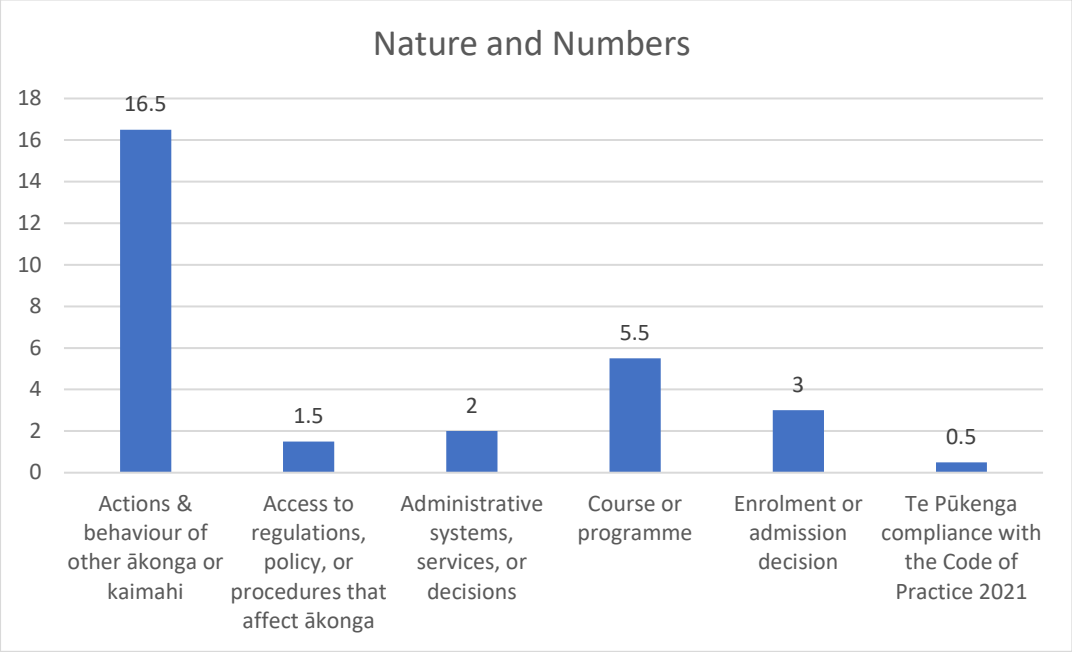
2025 Formal Complaints Summary

2025 Nature, Number and Outcome of formal student complaints

The information in this part of the report is sourced from the Formal Complaints Register. 29 formal complaints received in 2025 out of which 5 were group complaints. At the end of December 2025, there has been 53% increase in formal complaints YoY.

Information on nature, number, and outcome of formal student complaints as below:



Please note: The above graph also includes complaints that did not proceed.

