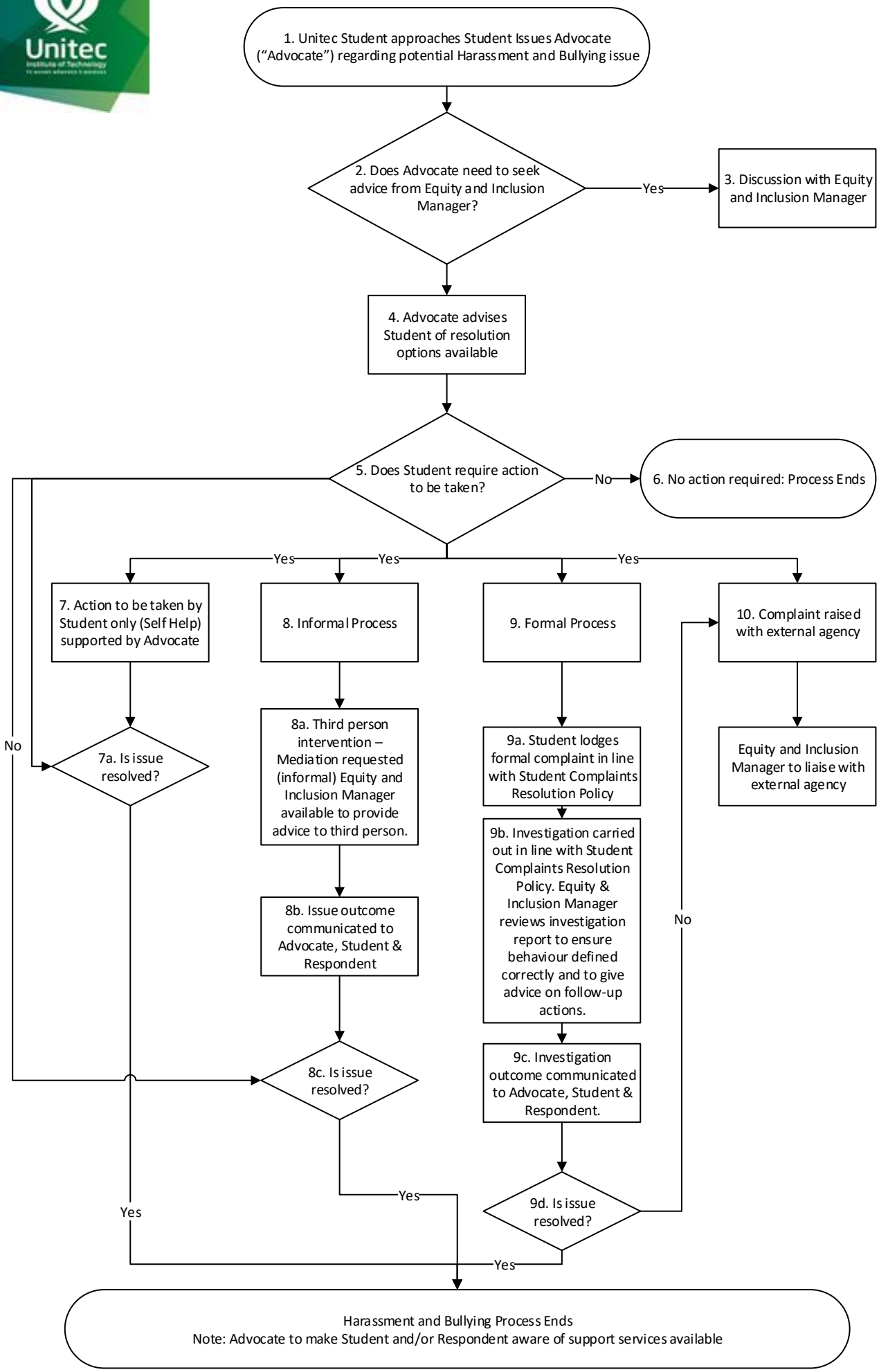Countering Harassment and Bullying Process Map – Student