

How to use the Unitec Virtual Desktop 2022

The updated virtual desktops now have a Windows 10 Operating System. You can use some Windows functions without having to go to Unitec Virtual Desktop (UVD) - Internet browsing, web print, and OneDrive.

Log in to Windows with your Unitec account. You will then be presented with the Thin Client Windows 10 desktop environment. This environment will provide access to connect to UVD, Office 365 and the Edge browser for internet access.			
Using UVD 1) Double click the UVD Remote Desktop icon on the desktop.	UVD Remote Desktop		
2) Upon opening the UVD Remote Desktop for the first time the "We're finding resources" message will appear.	Inner builty Write Sealing Write Sealing the resources associated with the negasited Seal. Let's get started Subscribe to access managed args and destrings provided by your expension. These yettings for managed resources have been preset by your equilibrium. Subscribe with UK	− □ ×	-
Please wait until the "Pick an account" prompt appears.			
3) You will then select the account to be used, by clicking on it.	Microsoft Pick an account		-
(For students this will be: <username>@myunitec.ac.nz)</username>	Connected to Window	VS	
	Use another acco	unt	
4) Please wait for the resources to be discovered.	Thinky Easter Thinky Easter Thinky atting the resources associated with the requested feed. Let's get started Subscribe to access managed espaces and destrops provided by your organization. Thinky atting the managed resources have been preset by your organization. Lea Subscribe Subscribe with URL	- C X (a) Senge H Re • •	-
5) Once resources have loaded, double click on the required Virtual Desktop environment and it will start loading.	 Student - Unitec Virtual Desktop Student GPU Standard 	Remote Desktop Connecting to: Student GPU Initiating remote connection	× Cancel



6) When prompted, enter your password, and click OK.

Windows Security ×			
Enter your credentials			
These credentials will be used to connect to Student - Unitec Virtual Desktop.			
Password			
unitec.ac.nz			
Remember me			
More choices			
ОК	Cancel		

Using files from your USB stick

If you want to use your <project> files from an USB stick, it will be **much faster** to copy your file to the UVD desktop and then open it in the chosen application from there. You will find the USB drive under 'Redirected drives and folders'.

Please don't forget to copy the file back to your USB stick, after you have finished your work.





Leaving UVD

If you want to log out from the UVD session, go to the Start menu (bottom left of the screen) click on your profile picture, then choose "Sign out". Now you are back to the Windows 10 environment of the workstation.

Don't forget to log out of Windows as well, after you logged out of UVD.





Known Problems / Error Messages			
"Already subscribed to feeds" End user has opened the Remote Desktop client previously on the same machine. Close this message. Image: Close this message Image: Close Desktop Image: Something went wrong You are already subscribed to this feed. Close	UVD has no available resources (i.e., sessions) available. Please try again later (at least five minutes); contact the IT Service Desk if the issue persists. Remote Desktop We couldn't connect because there are currently no available resources. Try again later or contact tech support for help if this keeps happening.		
"User Profile failed to attach"	User clicked on "Subscribe to feed" before the		
Please contact the Student Service Desk	automatic feed subscription has completed.		
if issue persists.	Ignore double entries, they all work. Profiles will be cleaned from time to time.		
(Received and a second se	✓ Student - Unitec Virtual Desktop		
The user profile failed to attach. Please contact support. X Statu: Onexposed, Message: Cannot open virtual did. Reason: bio0000008, Message: Cannot open virtual did. Reason: bio0000008, Message: Reason initialized to exply state. Error code: 00000002, Message: Reason initialized to exply state. Error code: 00000002, Message: Reason initialized to exply state. Computer Name: UNO-GPU-0	Student Student GPU Standard		
	✓ Student - Unitec Virtual Desktop		
<u> </u>	Student GPU Standard		

If you encounter a problem with UVD, contact the Student Service Desk; please provide them with the UVD server name which you can see in the middle of the UVD desktop.



If you are working from a thin client workstation in a computer lab you will see the workstation identifier on the Windows desktop in the top right corner. This will help the Desktop Support team during trouble shooting.

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