Mobile Print (MPrint) – Printing via BYOD laptop or tablet.

Frequently Asked Questions

What is MPrint? MPrint is a website that enables printing wirelessly from devices not plugged into the network. A great example is personal laptops and tablets.

What is BYOD? Bring **y**our **o**wn **d**evice. Any device with WiFi connectivity, that you bring to campus.

What WiFi network should I use? We recommend Unitec E-Learn.

Should I use MPrint on a Unitec computer? Unitec computers/laptops can already send print jobs quickly, so it is not necessary to use MPrint for Unitec computers/laptops.

Can I print without my ID Card? MPrint requires your ID card to release jobs.

Is the print quality as good? The original document will always provide the best quality. You may see variances to margins, clarity and shading, depending on the file and device.

How many email addresses can I register? One at a time. The current registered address shows in the field on the Send Email Attachment tab. To change to another just click the Register button and input the email address.

How do I print an email message? Make sure the email does not have an attachment, then follow the instructions for Send Email Attachment.

Can I print to a different paper size or make other changes like merging two documents together to print back to back? Any adjustment to the original file needs to be completed, **before** sending to MPrint to print.

Can I print a CAD File? Currently this is not possible.

Can I print a job again, one showing on my Recent Transactions tab? No, the job file is not held. You will need to resend to print again.

What is a Security Code? This gives added security to emails from your account to MPrint. This is ideal if you share your email account or you have concerns over the security of your email account (spam). You can make up a code (alpha keys only) and place in the Send Email Attachment tab using the Security Code button. Only jobs with that code somewhere in the subject line will be processed for printing. Remove the code if you what to print jobs without a code.

MPrint has not been able to find the URL site, why? Some websites/documents are not publically visible and are protected, for those sites you are required to find an alternative way to print. Saving a copy of the page to your device and using File Print or Send Email Attachment are best options.

The website I printed is different to what I see online? Websites control what can be printed from their website. Look out for pdf files to download. Or save a copy of the page, then upload it to MPrint.