



## **2022 Formal Complaints Summary**

## 2022 Nature, Number and Outcome of formal complaints

The information in this part of the report is sourced from the Student Complaints register. 18 formal complaints received, out of which 1 open at the time of this report. As at the end of December 2022, there has been 33% decrease in formal complaints YoY.

Information on nature, number, and outcome of formal student complaints as below:



